Frequently asked questions (FAQs) regarding testing PPEs at SITRA

1) What are the tests that are conducted for PPEs?
2) What is the Turn around time for testing a sample?
3) How many samples do I need to send?
4) What are the charges for the tests?

Details regarding the tests conducted, the samples to be sent for each test, the test procedure adopted, Turn around time (TAT) and the charges thereof are found on our website under the link "Testing charges and sample size"

5) Is there any Express testing (TATKAL) facility available?

Presently, for PPEs testing, there is no express testing facility

6) What is UCC and when will I get it?

UCC is an abbreviation for Unique Certification Code. In the previous regime (up to end June, 2020), SITRA was a certifying agency for Coverall fabrics and garments and used to issue a Certificate for all reports tested by it. The Certificates contained a UCC.

Presently, SITRA issues only test reports and Certificates/UCCs are not issued.

7) Do I need to make the payment before sending my samples and will I get a priority if I do that?

We have introduced a new system for submission of samples, the link for which is available on SITRA’s website. Please follow the following steps:

1) Key in all the details regarding samples particulars as well as the tests that need to be conducted
2) Make the necessary payment
3) Take a printout of the acknowledgement receipt on your Company’s letterhead.
4) Pack your samples in a clean polythene cover. Attach the printout of the acknowledgement receipt which will be available after the online registration process, along with your sample(s).
5) Send your parcel to SITRA’s address given in the Website.
8) If I am a coverall manufacturer, should I also separately send a fabric for testing also?

   No.

   When testing a coverall, we also test the fabric portion in the garment and you will get a report regarding the status of your fabric as well as the seam. The coverall will be deemed as passing only when both the fabric as well as seams pass the test.

9) Does SITRA test seam tapes also?

   Yes.

   We do test the tapes for their qualifying the Synthetic Blood penetration resistance test.

10) Are all the tests listed by you for the face masks required to be carried out by me?

    The tests that you need to do depends on the requirements set forth by your procurement body. What we have given in the list is all the tests that we are presently carrying out for Face masks.

11) Do you conduct a Viral penetration test

    Though we have the facility for the above, at the present juncture when heavy backlogs to do the other tests, we are not doing it.